



- Highly trained delivery staff who go through a certification course to guarantee excellence
- All disposables included (plastic flatware, napkins, plates, serving utensils, & straws)
- Taste sets up your delivered buffet for you prior to your quoted Service Time
- Taste tosses the salads for you unless otherwise instructed by you or person receiving delivery
- Invoices brought to delivery location will be left under plates unless instructed otherwise.
- Cold Beverages will often be placed in refrigerator if available at delivery location
- Taste daytime delivery minimum for Orange County is \$100 & \$200 minimum order in LA County
- There are no minimums for pick up at Taste Café located in Lake Forest – call ahead please.
- 24-hour 7 day delivery is available with additional minimums and charges please inquire.

Payment and Deposits:

Payment for catering orders must be made at the time of order and/ or prior to delivery of food services.

Orders of \$500 may require a deposit of 50% to secure the date and confirm catering services.

All orders must be paid in full prior to the delivery .

Payment methods are Cashiers Check, Money Order or Credit Card (**Visa, MasterCard, or American Express**)

Unpaid balances will be subject to Penalties& Interest.

Corporate Accounts and Terms:

Corporate accounts may be set up for company billing with terms typically 30 days or less.

Corporate accounts are approved by Taste Catering Controller or Operations Manager please inquire for application.

Guest Count Guarantee:

Clients shall specify the exact number of portions for catering delivery preparation.

This shall constitute a Guaranteed Minimum. GUEST COUNT INCREASES may be accepted by Taste office.

Taste does not guaranty change requests will be honored with less than 24 hours of notice of increase.

Taste is not responsible for a greater number of portions than that the Guaranteed Minimum.

Substitutions :

Taste Catering must reserve the right to make appropriate substitutions in food and beverage.

All substitutions will be comparable or greater value. Taste will notify client if possible unless not practical.

Taste Catering reserves the right to refuse any order based on an incorrect price, description or market change.

Prices are subject to change without notice due to market conditions.

Delivery Times

Taste Catering works to accommodate client's requests whenever possible asking for the time of service.

Typically 15 minutes is provided prior to this time of service to park, unload, transport and set up buffet.

This is an approximate time depending on the size of the delivery and travel time is separate from this time.

Client Cancellations:

All cancellations will receive a code given by Taste Catering. This cancellation code is proof of cancellation.

Any Refund is subject to Taste determination of costs associated from clients order including administrative costs.

Same day cancellations receive no refund but may be picked up or delivered to a different location.

(subject to driver availability & time). Cancellation fees & refunds vary and are at discretion of Taste Catering.

**** NO REFUNDS FOR SAME DAY CANCELLATIONS THESE ORDERS WILL BE CHARGED IN FULL.**

Gratuity

We work hard to give you EXCELLENT SERVICE! Gratuity for Delivery Staff is not included nor is it required.

However, tips are greatly appreciated by Delivery Staff. If you were very satisfied with your delivery representative's

service, feel free to tip them! Tips can also be called into our office for your delivery driver after your delivery is

made, even if you have pre-paid your order. We appreciate your business!

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